



# PINEHURST RESORT TRANSPORTATION

## 2021-2022 SERVICES AND RATES

### AIRPORT SERVICES

#### AIRPORT SHUTTLE SERVICES

##### PICK UP AT RALEIGH-DURHAM (RDU)

Top of the hour

Hours of operation:

7 a.m. – 9 p.m.

\$100 per person one way

##### DEPARTURE FROM THE CAROLINA HOTEL

Top of the hour

Hours of operation:

5 a.m. – 7 p.m.

\$100 per person one way

#### Airport Shuttle Policy

Top-of-the-hour Airport Shuttle Service operates on a reservation basis only during peak hours indicated. Private airport transportation is available during off-peak hours. Please provide 48 hours advance notice to guarantee a reservation. Full rate applies to day-of-travel cancellations or no-shows.

If your arrival is delayed, please call 910.235.8465 to check availability of service for your new arrival time. If we do not have service available to coincide with your new arrival time, at your request, we will provide names and phone numbers of other services that provide transportation from RDU to Pinehurst Resort. All charges associated with delays, including but not limited to cancellations, no shows, airport shuttle changes or alternate transportation service, are at the expense of the traveler.

#### MOORE COUNTY AIRPORT (SOP)

SHARED SERVICE – \$25

1 or 2 passengers

3 to 8 passengers – \$50

PRIVATE SERVICE

1 or 2 passengers – \$80 plus 18% gratuity

Up to 8 passengers – \$160 plus 18% gratuity

#### PRIVATE AIRPORT TRANSPORTATION

One-way rates to:

RALEIGH-DURHAM (RDU)

FAYETTEVILLE (FAY)

GREENSBORO (GSO)

1 to 2 passengers

\$300 plus 18% gratuity

Each additional passenger

\$100 plus 18% gratuity

#### Private Airport Transportation Policy

Please provide 24 hours advance notice for cancellations. Day-of-travel cancellations including no shows incur full rate charge. Should your arrival be delayed, please notify us immediately at 910.235.8465. If you are delayed more than one hour beyond your reserved private pick up time, a wait time fee of \$50 per hour will apply.

#### **Quotes for Charlotte available upon request**

#### AIRPORT GREETER RALEIGH-DURHAM (RDU)

\$150 per greeter for the first hour

\$55 per hour per greeter for each additional hour

Charges begin when the first flight is met and are continuous until the last flight is met

18% gratuity per greeter is added to the total charge

*Number of greeters determined by arrival pattern*

**Reservations for all airport services require 48 hours advance notice to ensure availability.**

## OTHER SERVICES AVAILABLE

### PERSONALIZED DEPARTURE NOTICES

Preparation fee: \$2 per notice

### ON-PROPERTY SHUTTLE SERVICE

- Pinehurst Resort offers complimentary shuttle service to all Resort-owned facilities and to Pinehurst Village proper during regular operating hours.
- Shuttle service is “on call.” Pickup times average 15 minutes once the call is received.
- Shuttle wait times may be longer for large group transfers.
- For functions scheduled at a location after normal operating hours, dedicated shuttle service is available for hire.
- Dedicated shuttle service is highly recommended for group movements.

### LAKE PINEHURST SHUTTLE SERVICE – SEASONAL

- Complimentary shuttle service to the Lake Pinehurst is available on the top of the hour during regular hours of operation.
- Return pick up is 15 minutes past the hour.
- Please have the Lake Pinehurst attendant call at the top of the hour for your return.
- For functions scheduled at the Lake Pinehurst after normal operating hours, dedicated shuttle service is available for hire.

### ON-PROPERTY DEDICATED SHUTTLE SERVICE

If you have a group event and require shuttle service within a specified time frame, Pinehurst offers “dedicated shuttle service” to Resort-owned properties.

11 Passenger Turtle Top Van – \$150 per hour

18% gratuity

- Rates for service are based on the availability of vehicle type with reservations of one hour minimum per transfer.
- Reservations are required 48 hours in advance.
- Cancellations received less than 24 hours in advance incur full rate charge.